



## PRESS RELEASE - INCREASE IN SCAM CALLS TO IOWA LICENSEES

The Iowa Board of Medicine has received reports of **scam calls** being made to Iowa licensees stating that their Iowa license is under investigation and facing immediate suspension.

The Board would like to remind all licensees that:

- The Board will **never** call you seeking immediate payment of a fee over the phone
- Only in the rarest of circumstances, when the public health and safety is threatened, will the Board take immediate action to suspend a license, and will communicate with a licensee before doing so
- If you are under investigation, you will be contacted by a Board investigator, and can verify the status of an investigation with Board staff

The Board recently compiled guidance on identify scams and best practices to avoid falling prey to scammers. The guidance can be found here: <https://medicalboard.iowa.gov/document/guidance-scams>. The Board urges all licensees to familiarize themselves with this guidance and contact the Board with questions or concerns.

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