

PRESS RELEASE
IOWA BOARD OF MEDICINE
(June 25, 2010)

Recently, the Iowa Board of Medicine took the following action:

Tobin E. Jacks, M.D., a 53-year-old physician who currently practices medicine in Coralville, Iowa, entered into a combined Statement of Charges and Settlement Agreement with the Board on June 11, 2010. Dr. Jacks formerly practiced family medicine in Knoxville, Iowa. On August 31, 1987, the Board charged Dr. Jacks with substance abuse and on October 7, 1987, he was placed on probation for a period of five years subject to counseling and monitoring. On August 10, 1995, the Board again charged Dr. Jacks for substance abuse and he was placed on probation for a period of five years subject to counseling and monitoring. On March 8, 2002, Dr. Jacks entered into a Physician Health Contract with the Iowa Physician Health Program (IPHP) for substance abuse counseling and monitoring. On September 2, 2004, the Board charged Dr. Jacks with diverting drugs for his own use on numerous occasions. On September 29, 2005, Dr. Jacks was ordered to complete a Board-approved course for prescribing controlled substances and ordered him to pay a \$2,000 fine. On June 22, 2006, the Board charged Dr. Jacks with violating the terms of his Physician Health Contract after he diverted drugs intended for his patients for his own use and he utilized urine from a patient and a family member to avoid the detection of his drug use. A hearing was held before a panel of the Board on December 12, 2006. On March 9, 2007, the Board issued a Final Order. The Board suspended Dr. Jacks' Iowa medical license for a minimum of six months, prohibited him from prescribing, administering or dispensing controlled substances and ordered him to pay a \$5,000 fine. On April 28, 2008, the Board reinstated Dr. Jacks' Iowa medical license and placed him on indefinite probation subject to counseling and monitoring for substance abuse. He was also prohibited from prescribing, administering and dispensing controlled substance and he can only practice medicine within the Iowa Department of Corrections. Under the terms of the June 11, 2010, combined Statement of Charges and Settlement Agreement, the Board charged Dr. Jacks with failing to appropriately monitor a mother's diabetes during pregnancy; failing to perform an appropriate assessment of the mother and child prior to delivery; failing to order a Caesarian Section given the child's high birth weight; choosing a forceful vaginal delivery using a vacuum extraction even though he did not have appropriate training; and improperly utilizing forceps while providing obstetrical care during a delivery in Knoxville, Iowa, on February 16, 2005. Dr. Jacks is prohibited from practicing obstetrics, and he was issued a public reprimand and ordered to pay a \$10,000 fine.

Paul S. Quentzel, M.D., a 64-year-old physician who formerly practiced gastroenterology in Ottumwa, Iowa, had formal disciplinary charges filed against him by the Board on June 11, 2010. The Board charged Dr. Quentzel with engaging in unprofessional conduct during his treatment of a female patient when he: inappropriately shared personal information about himself and his marriage with the patient; asked the patient inappropriate questions about her personal life; attempted to look down the patient's shirt while listening to her heart and lungs; failed to perform a thorough physical exam; and attempted to initiate an inappropriate personal relationship with the patient when he asked her on a date. Dr. Quentzel was terminated from employment due to professional boundary violations with female co-workers after he: made inappropriate sexual comments to female co-workers; touched female co-workers on the shoulder and slapped a female co-worker on the buttocks with a patient chart; stared at a female co-worker in an inappropriate manner; and approached a female co-worker from behind blocking her against a cabinet in an inappropriate and/or intimidating manner. On April 16, 2009, the Board ordered Dr. Quentzel to complete a comprehensive physical, neuropsychological, mental health and sexual misconduct evaluation at a Board-approved assessment program. Dr. Quentzel completed the evaluation on July 3, 2009. A hearing has been scheduled on August 19, 2010.

Julie C. Smart-Howard, M.D., a 30-year-old physician who formerly trained in the family medicine residency program in Mason City, Iowa, entered into a combined Statement of Charges and Settlement Agreement with the Board on June 11, 2010. The Board charged Dr. Smart-Howard for inappropriately accessing the medical records of a patient who was not under her care on June 6, 7, and 10, 2009, in violation of patient privacy standards. Dr. Smart-Howard is required to complete a Board-approved professional ethics program and she was issued a public reprimand and ordered to pay a \$2,500 fine.

Wendy R. Smoker, M.D., a 62-year-old diagnostic radiologist who practices in Iowa City, Iowa, had formal disciplinary charges filed by the Board on June 21, 2010. In 2000, while practicing medicine in Virginia, Dr. Smoker participated in the Virginia Physician Health Program for alcohol dependence counseling and monitoring. On November 30, 2001, Dr. Smoker entered into a Physician Health Contract with the Iowa Physician Health Program (IPHP) for alcohol dependence. In March 2008, the IPHP directed Dr. Smoker to complete a substance abuse evaluation due to a series of urine drug tests which showed low level positives for alcohol. The IPHP extended the duration of Dr. Smoker's Physician Health Contract until December 23, 2008, following her relapse with alcohol. On December 23, 2008, Dr. Smoker's Physician Health Contract expired and she was discharged from the IPHP. The Board received information which raised concerns that Dr. Smoker currently suffers from alcohol dependence and/or abuse which may impair her ability to practice medicine with reasonable skill and safety including the following: she was observed to be intoxicated at a social event during a medical conference in February 2009; she was observed to be intoxicated at a subsequent social event; she was observed to be intoxicated at a social event during a national medical conference in September 2009. On October 30, 2009, Dr. Smoker contacted the IPHP Coordinator and admitted that she had consumed alcohol on a couple of occasions. Dr. Smoker was given the opportunity to participate in the IPHP monitoring program and she declined. On February 4, 2010, the Board ordered Dr. Smoker to complete a comprehensive physical, neuropsychological and substance abuse evaluation at a Board-approved assessment program. Dr. Smoker completed the evaluation on March 31- April 2, 2010. The Board alleges that Dr. Smoker suffers from alcohol dependence and a physical, neuropsychological or mental health condition which may impair her ability to practice medicine and surgery with reasonable skill and safety. A hearing is scheduled on August 26, 2010.

Consumers can submit complaints against physicians through the Board's Website at www.medicalboard.iowa.gov, by calling (515) 281-5847, or by mail at 400 SW 8th Street, Suite C, Des Moines, IA 50309-4686.